

December 30, 2025

To Our Valued Patients,

We are writing to inform you that Dr. Jessica Chapman will be leaving Community Care Physicians (CCP) effective February 1, 2026, to continue her practice at Hudson Headwaters in Queensbury. Dr. Chapman has been a trusted member of our Rheumatology team, and we are deeply grateful for the exceptional care she has provided to our patients. We wish her the very best in her next chapter.

Our top priority is ensuring a smooth transition of your care. You have several options:

Option 1: Continue care at Community Care Rheumatology

Dr. Victoria Michaels and Nurse Practitioner Marissa Page are currently available to continue your rheumatology care at the Latham location. They have full access to your electronic medical records and detailed history and are well prepared to provide seamless, ongoing care. Please call our office to schedule your next appointment with one of these providers: 518-782-3899

Option 2: Transition care to another rheumatology practice

You may choose an alternative location for care. Call Community Care Rheumatology (518-782-3899) first; we can send your records and a new referral to your rheumatologist of choice, or you can contact your referring provider to discuss alternative options and request a new referral. We have been working closely with Albany Med's Rheumatology practice (518-262-6234) as one possible option for your new referral.

Option 3: Continue care with Dr. Chapman

If you would like to continue seeing Dr. Chapman, please contact Community Care Rheumatology first (518-782-3899) so we can coordinate a new referral and transfer your medical records to Hudson Headwaters for you.

We encourage you to choose a path forward as soon as possible. Rheumatology services are limited in our community, and routine appointments may be scheduled several months in advance.

Dr. Chapman also served as the physician manager of the on-site infusion center, InfusionCare. With her departure, InfusionCare must close effective February 1. If you were receiving

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infusions at this location, Dr. Chapman, your new rheumatologist, or InfusionCare will assist with the transition to a different infusion practice so you do not miss an infusion. We have sent a separate letter to affected patients with detailed instructions. Please review that communication carefully. Your rheumatologist can assist with any questions.

We understand that changes in care providers can feel unsettling. We are committed to ensuring continuity of care with as little disruption as possible. If you have questions or need assistance, our team is here to help.

Sincerely,
Community Care Rheumatology

This communication has also been texted and emailed to your contact information on file.