

Change Healthcare Data Breach Additional information:

Why are patients receiving notifications now when the Change Healthcare (CHC) ransomware attack occurred in February? It has taken Change Healthcare (CHC) several months to go through all of the impacted files. CHC began sending out notifications throughout the late summer months but have sent out the bulk of notifications over the past several weeks.

What patient information was stolen by the ransomware actor? Veradigm is aware that Change Healthcare's Patient Statement solution was compromised. The data elements processed by the Patient Statement solution include first name, last name, date of birth, mailing address, email address, and account balance. Some files may also contain procedure codes. For more information, please contact Change Healthcare using the number provided in your letter.

Rest assured, Community Care Physicians did not have a data breach. This incident happened with a third-party vendor to our billing platform, Veradigm. We have taken every step to assure that our systems are safe and not impacted.