Clifton Park Family Medicine

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Dear Patients,

Thank you for all your support since I announced my upcoming retirement at the end of the year.

In my last communication, I mentioned we've been trying to recruit a physician to join our advanced practitioners and expand your access to our practice. I'm happy to announce that we have found a solution. Clifton Park Family Medicine has arranged to consolidate with our neighboring CCP family practice in Clifton Park. Effective January 9, our office will become a part of Community Care Family Medicine and remain in its current location. You do not need to transfer care. Nothing changes.

You may be familiar with Community Care Family Medicine (CCFM); they are currently located directly across the hall from our practice! However, with our expanded care team, CCFM will move into our location in Suite 202, so you will continue to receive care in the same exact location as you are now.

Between now and the New Year, nothing changes with your care. You will continue to see me until my retirement or the available practitioners in our practice. Starting in January (or earlier if you prefer), you will be able to select your new primary care provider from the following physicians and advanced practitioners of Community Care Family Medicine in Clifton Park:

Dr. Eric Schnakenberg, MD Dr. Miguel Diaz, MD, MBA Dr. Luis (Daniel) Diaz, MD Elizabeth Petitt, FNP-C Mariah Waaland, PA-C

Read more about these practitioners on CCFM's website, www.myCCFM.com, and contact CCFM by phone at 518-371-9355 to establish with your new primary care provider. To schedule appointments with me before my retirement in the New Year, please continue to call our current phone number at (518) 383-2366.

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This consolidation will benefit YOU! You should notice minimal changes.

- CCFM will ensure your ongoing care; you don't need to go anywhere different or transfer any
 records. We are all part of Community Care Physicians; therefore, we all utilize the same shared
 electronic record.
- Access to care will be expanded. CCFM prides itself on offering same or next day visits when needed.
- CCFM offers care for all ages from newborns to our more senior family members, from the simple to the complex, including women's health (nexplanons, IUDs, etc.), minor surgical procedures, bone and joint problems, psychological services, medication management, case management for patients with complex medical conditions, Suboxone medical therapy, and medical cannabis for qualified patients.
- CCFM uses the same patient portal and online scheduling platform we use. After our
 consolidation, you will continue to have these tools available to communicate with Community
 Care Family Medicine.
- These are our trusted colleagues. We know the team at CCFM and work with them. I am
 confident that our combined team of practitioners will provide you with excellent care and
 service after my retirement.

We will keep you informed as to our progress. Please be sure we have your email on file and look for messages from Community Care Family Medicine (CCFM).

Again, thank you for trusting our expanded team with your care and for your well wishes.

Sincerely,

Dr. Shelley Justa